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Section B - Supplies or Services and Prices

ITEM NO SUPPLIES/SERVICES 0001

QUANTITY

UNIT UNIT PRICE Each \$(b) (4)

AMOUNT \$(b) (4) NTE

LABOR FY11 & FY12

FFP-LOE

HRMS Sea Service Letter Application

FOB: Destination

PURCHASE REQUEST NUMBER: N0003312076302

NET AMT

\$(b) (4)

CEILING PRICE

\$0.00

ACRN AA

CIN: N00033120763020001

Section C - Descriptions and Specifications

STATEMENT OF WORK

Contract: N00033-11-D-6505

Title: Sea Service Letter Application Modernization

Technical Order Number: 0010

Period of Performance: From Date of Task Order Award through 01 December 2011.

TPOC: Zadoc-Lee Kekuewa (6) (6)

SEA SERVICE LETTER APPLICATION MODERNIZATION

Objective

The objective is to obtain contractor services for the development of changes to MSC's Sea Service Letter Application (SSLA) and development of enhancements as identified within this task order.

Background

Currently all CIVMAR sea time is tracked by the ship aboard which the civil service mariner is assigned. Ships' pursers, or chief mates where there is no purser, are responsible for tracking ship log information and for generating each civil service mariner's Sea Service Letter. The Sea Service Letter Application (SSLA) stores and maintains the required information needed to prepare a CIVMAR Sea Service Letter. The SSLA compiles and calculates a CIVMAR's time while assigned to a ship. This letter is then provided to the Coast Guard for entry to their system.

The basic features of the current SSLA are:

- The ability to log on and off crewmembers, allowing accurate tracking of each civil service mariner's sea service time.
- The ability to view ship configuration information.
- The ability to view and change a crewmember's billet description and service dates.
- The ability to enter and update the purser's daily log information.
- Ship status information includes
 - o whether the ship is underway, in port, or in a shipyard;
 - o ship's arrival and departure time if in port or a shipyard;
 - o the date;
 - o whether the ship is in a United States or foreign port;
 - o a dropdown list of common ports.
- The ability to create and print the Sea Service Letter.
- The ability to provide application security via a secure logon.

Tasks

The Contractor shall provide the following maintenance, support, and system enhancement services for the MSC-HRMS Portfolio in accordance with subtask 4.3.1 and 4.3.3 of the Contract Statement of Work:

<u>Task 1 – System configuration</u>

The Contractor shall:

- Identify and research the relevant changes in functionality that can be utilized to improve the ashore SSLA.
- Develop and implement a consistent, upgradeable, and flexible solution for the Sea Service Letter Application for the afloat enclave. Solution must include automation techniques between afloat and ashore HR services/systems.
- Develop and implement a standardized solution that produces accurate Sea Service Letters per Memorandum of Agreement with USGC (COMSFSC 12293, Ser N00/3680, dated 21 November 2011).
- Develop and implement a simplified solution that requires a minimal number of individuals and steps to move the process from beginning to end.
- Provide release management support to MSC N6 branches deploying upgraded patches and components as directed by Oracle to ensure MSC-HRMS has the latest released (and DADMS approved) versions of its software
- Provide release management support to MSC N6 branches of approved solutions to the Production environment(s).
- Identify and expose any issues and associated risks, communicate all known issues to the project team, and ensure that all issues are addressed in an appropriate manner before release.

Task 2 – Milestone Reviews

The contractor shall schedule and conduct milestone review in accordance with the current version of COMSC C4S Enterprise Software Life Cycle Process Management Document, and shall obtain documented approval to proceed from the COR or Technical Point of Contact at each milestone review.

Task 3 - Meeting Minutes

The contractor shall document all meetings associated with this task order and provide meeting minutes to the COR.

Place of Performance:

Place of performance shall be both the Contractor's offices and MSCHQ at the Washington Navy Yard.

Deliverables

Meeting Minutes

Provide meeting minutes for all meeting attended as an MSC N6 representative and shall contain the following detailed meeting information:

- Date and time
- Purpose
- Attendees
- Summary of discussions
- List of decisions/agreements
- List of actions items with assignments and due dates

• Date, time and location of follow up meetings

Trip Reports

Provide a trip report for travel to locations as an MSC N6 representative. It shall contain the following detailed travel information:

- Dates
- Purpose
- Location
- Dates at Site
- Personnel Contacted
- Summary
- Chronology of Events
- Observations
- Deliverables Left
- Software Performance
- Action Items
- Conclusion

Software and Business Documentation

The contractor shall provide the following deliverables:

- Software Requirements Specification, including use cases, with functional sponsor signatures. This includes but is not limited to:
 - Updated CCR forms
 - o Requirements Documentation
 - o Detailed Requirements Documents
 - o Analysis of Alternatives (AoA)
 - o Functional Design Documentation
- Technical Design Documentation
- Business Case Analysis Documentation
- User Interface screens/options
- Software Class specifications
- Entity Relationship Diagrams
- User Manual
- Test Plans
- Contingency Plan updates (As Required)
- Test Results
- Software Installation Instructions
- Meeting Presentation Handouts, Slides and Meeting Minutes.
- Source code and operating program for all designed and developed modules.
- System specifications necessary to recompile and deploy the software
- System Administrator Standard Operating Procedures (SOPs) (As Required)

Delivery Schedule

Description	Due Date	Media Type	Delivery Point(s)
Meeting Minutes	5 working days after meeting	Soft Copy	MSC COR
Trip Reports	3 days after completion of travel	Soft Copy	MSC COR
Software Requirements Specifications - Signed	Within 30 days of Task Order acceptance	Soft Copy	MSC COR
Business Case Analysis Documentation	Within 30 days of Task Order award	Soft Copy	MSC COR
User Interface Screens/Options	30 Days after the project closeout review milestone, but no later than the end of the task order performance period	Soft copy	MSC COR
Software Class Specifications	30 Days after the project closeout review milestone, but no later than the end of the task order performance period	Soft copy	MSC COR
Entity Relationship Diagrams	30 Days after the project closeout review milestone, but no later than the end of the task order performance period	Soft copy	MSC COR
User Manual	30 Days after the project closeout review milestone, but no later than the end of the task order performance period	Soft copy	MSC COR
Test Plans	30 Days after the project closeout review milestone, but no later than the end of the task order performance	Soft copy	MSC COR

	period		
Contingency Plan Updates	As Required or 30 Days after the project closeout review milestone, but no later than the end of the task order performance period	Soft copy	MSC COR
Test Results with Functional Sponsor signature	30 Days after the project closeout review milestone, but no later than the end of the task order performance period	Soft copy	MSC COR
Software Installation Instructions and SOPs	30 Days after the project closeout review milestone, but no later than the end of the task order performance period	Soft copy	MSC COR
Source code and operating program for all designed and developed modules	30 Days after the project closeout review milestone, but no later than the end of the task order performance period	Soft copy	MSC COR
System specifications for recompiling and deploying the software	30 Days after the project closeout review milestone, but no later than the end of the task order performance period	Soft copy	MSC COR
System Administrator Standard Operating Procedures (SOPs)	As Required	Soft Copy	MSC COR

Section F - Deliveries or Performance

DELIVERY INFORMATION

CLIN	DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
0001	POP 11-AUG-2011 TO 01-DEC-2011	N/A	N/A FOB: Destination	

Section G - Contract Administration Data

ACCOUNTING AND APPROPRIATION DATA

AMOUNT: \$(b) (4) CIN N00033120763020001: \$(b) (4)