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Section SF 30 - BLOCK 14 CONTINUATION PAGE

STATEMENT OF WORK

Contract: N00033-11-D-6505

Task Order: 0027

Title: Department Heads Administrative Management System (DHAMS) to MSC-Human Resource

Management System (HRMS) interface

Period of Performance: 12 February 2013 – 01 December 2013

TPOC: Mr. Jody Anderson

Place(s) of Performance: MSCHQ, Washington Navy Yard, DC; MSFSC, Norfolk, VA

Objective

To obtain contractor services for the development of an interface from DHAMS to MSC-HRMS.

Background

The DHAMS is an automated system operating onboard MSC Government Owned, Government Operated ships with essential functionality of recording, processing, and transmitting time and attendance, personnel, and other required reference data. It is used by Pursers to collect CIVMAR information for processing of Payroll, disbursing, budget, and various shipboard reports.

Every CIVMAR must have a T&A record for each pay period, whether the record comes from DHAMS, MSC-HRMS, or a record from both applications. Payroll combines DHAMS (Afloat) payroll data and MSC-HRMS (Ashore) payroll data to complete the payroll cycle.

DHAMS is a custom built application that relies on manual data entries and several custom built interfaces that lack the flexibility for analysis. It is used to assist the user in the performance of Afloat management functions, such as maintaining personnel records, pay, leave information, billet assignments, collateral duty assignments for each billet, budgeting dollars from Maintenance and Repair (M&R) projects, recording and reporting time and attendance labor hours, and providing related reports. Reports and forms may be printed hardcopy or exported to a file. Time and attendance data, along with other pay information, is electronically transmitted to MSC N8 for use in the payroll system.

MSC-HRMS is a human resources management tool used to make decisions on filling the CIVMAR positions on the MSC ships, while monitoring the assignments and competencies of the total CIVMAR workforce. It tracks critical information which includes: internal and external applicants, assignment history, availability for assignment status, training and competency records, professional certification and credential data, passports and visas, security clearances, bi-weekly timecards ashore, leave requests, and medical information including fitness for duty determination.

A DHAMS interface to MSC-HRMS would enable essential data specific to CIVMARS to electronically replicate to HRMS to record, process and transmit time and attendance, personnel and other required data for processing payroll.

By implementing another piece of the interface from DHAMS to MSC-HRMS, quality and timeliness of the CIVMAR data into MSC-HRMS will improve. It is anticipated this change will:

- Automate transactions processing from DHAMS to MSC-HRMS
- Reduce manual effort, by automating the transactions processing into MSC-HRMS
- Enhance functionality of moving data from ship to shore and return
- Automate interface processing from DHAMS to MSC-HRMS
- Ease of maintenance and security posture due to automated integration

Functional requirements will originate from MSC's Human Resource Directorate (N1) and Financial Directorate (N8).

Tasks

The contractor shall provide the following maintenance and support services for the MSC-HRMS Portfolio in accordance with subtask 4.3.1 and 4.3.3 of the Contract Statement of Work. Incentives, IAW Section C.9.0 of the contract.

Task 1 – DHAMS to MSC-HRMS interface

The contractor shall:

- Finalize DHAMS solution design with the Norfolk DHAMS Implementation Team
- Document and Finalize solution for automated timecard population
- Develop and document conversion scripts to load DHAMS (extended timecard) data into Oracle Time Labor
- Covert and test DHAMS data (extended timecard)
- Document and develop error handling for DHAMS to MSC-HRMS interface
- Configure Oracle Time Labor (OTL) application to accommodate DHAMS data

Task 2 – DHAMS to MSC-HRMS interface (commencing 22 March 2013)

The Contractor shall:

- Develop and document solution for DHAMS to MSC-HRMS interface (utilizing existing MSC technology)
- Develop and finalize the technical documents for the DHAMS to MSC-HRMS interface
- Design the DHAMS to MSC-HRMS interface in Development
- Test the DHAMS to MSC-HRMS interface in the Development, Test, UAT, and Training instances
- Work collaboratively with external stakeholders and their respective contract staff to review and validate functional business requirements for DHAMS (information required for the interface)
- Provide release management support to MSC N6 branches of approved solutions to the Production environment(s)
- Identify and expose any issues and associated risks, communicate all known issues to the project team, and ensure that all issues are addressed in an appropriate manner before release

Task 3 – Milestone Reviews

The contractor shall schedule and conduct milestone reviews in accordance with the current version of COMSC C4S Enterprise Software Life Cycle Process Management Document, and shall obtain documented approval to proceed from the COR or Technical Point of Contact at each milestone review.

<u>Task 4 – Meeting Minutes</u>

The contractor shall document all meetings and provide meeting minutes to the COR.

Deliverables

Meeting Minutes

Provide meeting minutes for all meetings attended as an MSC N6 representative and shall contain the following detailed meeting information:

- Date and time
- Purpose
- Attendees
- Summary of discussions

- List of decisions / agreements
- List of action items with assignments and due dates
- Date, time and location of follow up meetings

Trip Reports

Provide a trip report for travel to locations as an MSC N6 representative. It shall contain the following detailed travel information:

- Dates
- Purpose
- Location
- Dates at Site
- Personnel Contacted
- Summary
- Chronology of Events
- Observations
- Deliverables Left
- Software Performance
- Action Items
- Conclusion

Software and Business Documentation

The contract shall provide the following deliverables:

- Software Requirements Specification, including use cases, with functional sponsor signatures.
 - This includes but is not limited to:
 - o Updated CRQ forms
 - o Requirements Documentation
 - o Detailed Requirements Documents
 - o Analysis of Alternatives (AoA)
 - o Functional Design Documentation
 - o Technical Design Documentation
- Business Case Analysis Documentation
- User Interface screens/options
- Software Class specifications
- Entity Relationship Diagrams
- User Manual
- Test Plans
- Contingency Plan updates (as required)
- Test Results
- Software Installation Instructions
- Meeting Presentation Handouts, Slides and Meetings Minutes
- Source code and operating program for all designed and developed modules
- System specifications necessary to recompile and deploy the software
- System Administrator Standard Operating Procedures (SOPs) (as required)

Delivery Schedule

All documentation deliverables shall be prepared using Microsoft Office products (Word, Excel, Project, and PowerPoint) in a format acceptable by the COR, unless the COR and contractor mutually agree to the use of other software. Delivery shall be via email unless otherwise specified.

Description	Due Date	Media Type	Delivery Point(s)

Meeting Minutes	1 working day after meeting	Soft Copy	1 copy to COR
		17	1 copy to Govt PM
Trip Reports	3 days after completion of travel	Soft copy	1 copy to COR
			1 copy to Govt PM
Software Requirements	Within 30 days of Task Order acceptance	Soft copy	1 copy to COR
Specifications - Signed		1.	1 copy to Govt PM
Business Case Analysis	Within 30 days of Task Order acceptance	Soft copy	1 copy to COR
Documentation		1.5	1 copy to Govt PM
User Interface	30 days after the project closeout review	Soft copy	1 copy to COR
Screens/Options	milestone, but no later than the end of the task	1.	1 copy to Govt PM
1	order performance period		
Software Class	30 days after the project closeout review	Soft copy	1 copy to COR
Specifications	milestone, but no later than the end of the task	1.7	1 copy to Govt PM
•	order performance period		
Entity Relationship	30 days after the project closeout review	Soft copy	1 copy to COR
Diagrams	milestone, but no later than the end of the task	1.	1 copy to Govt PM
	order performance period		
User Manual	30 days after the project closeout review	Soft copy	1 copy to COR
	milestone, but no later than the end of the task	1.	1 copy to Govt PM
	order performance period		
Test Plans	30 days after the project closeout review	Soft copy	1 copy to COR
	milestone, but no later than the end of the task		1 copy to Govt PM
	order performance period		
Contingency Plan updates	As required or 30 days after the project closeout	Soft copy	1 copy to COR
	review milestone, but no later than the end of the		1 copy to Govt PM
	task order performance period		
Test Results with	30 days after the project closeout review	Soft copy	1 copy to COR
Functional Sponsor	milestone, but no later than the end of the task		1 copy to Govt PM
signature	order performance period		
Software Installation	30 days after the project closeout review	Soft copy	1 copy to COR
Instructions and SOPs	milestone, but no later than the end of the task		1 copy to Govt PM
	order performance period		
Source code and operating	30 days after the project closeout review	Soft copy	1 copy to COR
program for all designed	milestone, but no later than the end of the task		1 copy to Govt PM
and developed modules	order performance period		
System specifications for	30 days after the project closeout review	Soft copy	1 copy to COR
recompiling and	milestone, but no later than the end of the task		1 copy to Govt PM
deploying the software	order performance period		
System Administrator	As required	Soft copy	1 copy to COR
Standard Operating			1 copy to Govt PM
Procedures (SOPs)			

Section B - Supplies or Services and Prices

ITEM NO SUPPLIES/SERVICES QUANTITY UNIT UNIT PRICE AMOUNT 2001 1 Each \$\(\begin{array}{c} \begin{array}{c} \

Oracle Professional IT Technical Support

FFP-LOE

OPTION PERIOD 2: Department Heads Administrative Management System (DHAMS) to MSC-Human Resource Management System (HRMS) interface.

FOB: Destination

PURCHASE REQUEST NUMBER: N0003333256103

NET AMT \$(b) (4)

CEILING PRICE \$0.00

ACRN AA

CIN: N00033332561030001

Section E - Inspection and Acceptance

INSPECTION AND ACCEPTANCE TERMS

Supplies/services will be inspected/accepted at:

CLIN	INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
2001	N/A	N/A	N/A	Government

Section F - Deliveries or Performance

DELIVERY INFORMATION

CLIN	DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
2001	POP 12-FEB-2013 TO 01-DEC-2013	N/A	N/A FOB: Destination	

Section G - Contract Administration Data

ACCOUNTING AND APPROPRIATION DATA

AMOUNT: \$(b) (4) CIN N00033332561030001: \$(b) (4)