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Section B - Supplies or Services and Prices

ITEM NO SUPPLIES/SERVICES 3001

QUANTITY 1

UNIT Dollars, U.S. UNIT PRICE

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AMOUNT (b) (4)

Oracle Professional IT Technical Support

FFP

FOB: Destination

PURCHASE REQUEST NUMBER: N0003340776102

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(b) (4)

ACRN AA

CIN: N00033407761020001

Section C - Descriptions and Specifications

PERFORMANCE WORK STATEMENT STATEMENT OF WORK

Contract: N00033-11-D-6505

Title: CIVMAR Transition to Payroll Phase II

Period of Performance: On or about 27 March – 01 December 2014

COR/ACOR: As per contract, Section G-3.

Government Program Manager (PM): Shelley Olson,



Background

The mission of MSC is to provide efficient sea transportation, combat-ready logistics forces and reliable special mission ships for the Department of Defense in peace and war. MSC Norfolk, VA is a component of MSC that provides human resource support for over 5,500 Civil Service Mariners (CIVMARs) manning approximately 54 MSC ships.

Currently, MSC Norfolk, VA uses the Department Head Afloat Management System (DHAMS), the Unified Civilian Payroll System (UCPS) and MSC-HRMS in order to provide the human resource support for the CIVMARS.

DHAMS is a custom built application that relies on manual data entries and several custom built interfaces that lack the flexibility for analysis. It is used to assist the user in the performance of Afloat management functions, such as maintaining personnel records, pay, leave information, billet assignments, collateral duty assignments for each billet, budgeting dollars from Maintenance and Repair (M&R) projects, recording and reporting time and attendance labor hours, and providing related reports. Reports and forms may be printed hardcopy or exported to a file. Time and attendance data, along with other pay information, is electronically transmitted to MSFSC N8 for use in the payroll system.

UCPS is another custom built application that relies on some manual data entries and several custom built interfaces that lack analysis flexibility. It is an automated system operating at MSC with recording, processing, and transmitting time and attendance reference data functionalities. It is used to collect CIVMAR information for processing of Payroll, disbursing, budget and various shipboard reports.

MSC-HRMS is a human resources management tool used to make decisions on filling the CIVMAR positions on the MSC ships, while monitoring the assignments and competencies of the total CIVMAR workforce. It tracks critical information which includes: internal and external applicants, assignment history, availability for assignment status, training and competency records, professional certification and credential data, passports and visas, security clearances, bi-weekly timecards ashore, leave requests, and medical information including fitness for duty determination.

By implementing another piece of the "Enterprise Wide" MSC-HRMS automated decisions support system (Oracle Time Labor), quality and timeliness of the CIVMAR payroll will improve. It is anticipated this change will:

- Automate transactions processing from Oracle Time Labor (OTL) to MSC-HRMS Oracle is an integrated solution
- Reduce manual effort, by automating the transactions processing into MSC-HRMS
- Automate interface processing from MSC-HRMS to DFAS
- Reduce the legacy network footprint by decommissioning UCPS

- Consolidate application platform into existing Oracle eBusiness Suite used for Command Human Resource Management
- Ease of maintenance and security posture due to consolidation of application suite.

Tasks

<u>Task 1 – CIVMAR Transition to Payroll</u>

The Contractor shall:

- Schedule and finalize requirements sessions with the Norfolk Transition Team required for the Oracle Time Labor configuration
- Document and finalize open requirements with the Norfolk Transition Team as listed below
 - 1. Missing Ship Time Generation
 - 2. Approval Process
 - 3. CSR Roles and Responsibilities
 - 4. Leave Balance Warnings on Pool Automated Timecard Form
 - 5. Generate a Timekeeper Group for all active employees
 - 6. Table Driven Business Rules
 - 7. ESTA
 - 8. Stop Terminations from occurring if Timecard entries exist past termination date entered.
 - 9. Process Prior Roll T&A Afloat Data received in Labor file
 - 10. Performance Tuning
 - 11. Add Priority/Weighted Functionality for multi-code Mon/Fri
 - 12. Batch Submit for the MSC Pool Time data for future release *Requirements may change as the project progresses*
 - Configure the Oracle Time Labor (OTL) application to support the defined requirements
- Document and finalize reports listed below (needed for Phase II) with the Norfolk Transition Team
 - 1. Process Prior Roll T&A Afloat Data received in Labor file
 - 2. Missing Ship Time Generation
 - 3. Re-generate Coastal Loan T&A data
 - 4. Approval Process
 - 5. CSR Roles and Responsibilities
 - 6. Add Priority/Weighted Functionality for multi-code Mon/Fri
 - 7. Stop Terminations from occurring if Timecard entries exist past the termination date entered.
 - 8. Generate a Timekeeper Group for all active employees
 - 9. Data Changed Flag Rework and Reports
 - 10. Table Driven Business Rules
 - 11. Leave Balance Warnings on Pool Automated Timecard Form
 - 12. AA UA Report CSU West only
 - 13. ALPHA BY CLEARANCE W POS
 - 14. ALPHA BY CLEARANCE W POS FOR PRS
 - 15. Analysis Weekly Sailing Positions
 - 16. Competences Achieved with Assignment Status
 - 17. Competency Evaluation Report
 - 18. Current location of CIVMAR By Perm Position
 - 19. DFWP EUDELL
 - 20. DFWP TRAINING

- 21. DFWPC Random Selection EUDELL
- 22. Division Director's Daily Pool Report
- 23. GWOT Medal Report
- 24. Marine Employment Assignment History Test
- 25. MASTERS
- 26. MED Coastal Transfers
- 27. Neafie Ordnance Report
- 28. Chronic Conditions
- 29. Crew HRMS Med Info by Ship
- 30. Current MSO list
- 31. McGrath PEs
- 32. McGrath MSPs
- 33. MPS Current Mariner NFFD Status
- 34. MPS Current Mariner NFFD Status with diagnosis
- 35. Pool Report
- 36. REPATS
- 37. Perm Promotions
- 38. Pool Status Posting
- 39. S and Q Determination Assistance
- 40. Security by Perm Posn
- 41. Security Clearance by Position
- 42. Security Competencies
- 43. Security Competencies_DATES Errors
- 44. SHIP Key Personnel List
- 45. Sign-in Sheet East
- 46. Sign-in Sheet West
- 47. Student Roster
- 48. Surface Rescue Swimmers
- 49. Terminated Records Payroll Reports may change as the project progresses

- Develop and test the reports (needed for Phase II)
- Design, develop, test, and release Oracle Time Labor in the Development, Test, User Acceptance Testing (UAT), and Training instances
 - o Support the DFAS conversion test plan for all DFAS conversation phases -
- Provide release management support to MSC N6 branches deploying upgraded patches and components as directed by Oracle to ensure MSC-OTL has the latest released and DoN Application and Database Management System (DADMS) approved versions of its software -Provide release management support to MSC N6 branches of approved solutions to the Production environments(s) -
- Identify and expose any issues and associated risks, communicate all known issues to the project team, and ensure that all issues are addressed in an appropriate manner before release.
- Document, develop and test the following error processing, handing and reporting for the following inbound / outbound interfaces in DEV, UAT, and Training instances:
 - o DCPS SDA T&A error processing, handling and reporting
 - o CIVMAR Actual Pool T&A and CIVMAR Afloat T&A error processing, handling and reporting
 - o CIVMAR Leave balances error processing, handling and reporting
 - o CIVMAR Ashore S&Q validation error processing, handling and reporting
 - o Data reconciliation reporting between DFAS and MSC-HRMS

• Provide DFAS with conversion test files per the DFAS conversion test plan for all DFAS conversation phases:

<u>Task 2 – Milestone Reviews</u> The contractor shall schedule and conduct milestone reviews in accordance with the current version of COMSC C4S Enterprise Software Life Cycle Process Management Document and Enterprise Project Management (EPM) Documents, and shall obtain documented approval to process from the COR or Technical Point of Contact at each milestone review.

<u>Task 3 – Meeting Minutes</u>

The contractor shall document all meetings and provide meeting minutes to the COR.

Deliverables

Meeting Minutes

Provide meeting minutes for all meetings attended as an MSC N6 representative and shall contain the following detailed meeting information:

- Date and time
- Purpose
- Attendees
- Summary of discussions
- List of decisions / agreements
- List of action items with assignments and due dates
- Date, time and location of follow up meetings

Trip Reports

Provide a trip report for travel to locations as an MSC N6 representative. It shall contain the following detailed travel information:

- Dates
- Purpose
- Location
- Dates at Site
- Personnel Contacted
- Summary
- Chronology of Events
- Observations
- Deliverables Left
- Software Performance
- Action Items
- Conclusion

Software and Business Documentation

The Contractor shall provide the following deliverables:

- Software Requirements Specification, including use cases, with functional sponsor signatures. This includes but is not limited to:
 - o Updated CRQ forms
 - o Requirements Documentation
 - o Detailed Requirements Documents
 - o Analysis of Alternatives (AoA)
 - o Functional Design Documentation

- o Technical Design Documentation
- Business Case Analysis Documentation
- User Interface screens/options (As Required)
- Software Class specifications
- Test Plans
- Contingency Plan updates (As Required)
- Test Results
- Software Installation Instructions
- Meeting Presentation Handouts, Slides and Meetings Minutes
- Source code and operating program for all designed and developed modules (As Required)
- System specifications necessary to recompile and deploy the software (As Required)
- Update System Administrator Standard Operating Procedures (SOPs) (as required)

All documentation deliverables shall be prepared using Microsoft Office products (Word, Excel, Project, and PowerPoint) in a format acceptable by the COR, unless the COR and contractor mutually agree to the use of other software. Delivery shall be posted to the MSC IS Portal (per the IS Portal handbooks) or via email.

Delivery Schedule

Description	Due Date	Media Type	Delivery Point(s)
Meeting Minutes	3 business days after meeting	Soft Copy	1 copy to COR
			1 copy to Govt
			PM
Trip Reports	5 business days after completion of	Soft copy	1 copy to COR
	travel		1 copy to Govt
			PM
Software Requirements	Within 45 days of Task Order	Soft copy	1 copy to COR
Specifications - Signed	acceptance		1 copy to Govt
			PM
Business Case Analysis	Within 45 days of Task Order	Soft copy	1 copy to COR
Documentation	acceptance		1 copy to Govt
			PM
User Interface	As Required	Soft copy	1 copy to COR
Screens/Options			1 copy to Govt
			PM
Software Class Specifications	45 days after the project closeout	Soft copy	1 copy to COR
	review milestone, but no later than the		1 copy to Govt
	end of the task order performance		PM
	period		
Test Plans and Scripts	45 days after the Build Phase	Soft copy	1 copy to COR
	completion – test readiness review		1 copy to Govt
	milestone		PM
Contingency Plan updates	As Required	Soft copy	1 copy to COR
			1 copy to Govt
			PM
Test Results with Functional	45 days after the Test Phase completion	Soft copy	1 copy to COR
Sponsor signature	– deployment readiness review		1 copy to Govt

	milestone		PM
Software Installation	45 days after the project closeout	Soft copy	1 copy to COR
Instructions and SOPs	review milestone, but no later than the		1 copy to Govt
	end of the task order performance		PM
	period		
Source code and operating	As Required	Soft copy	1 copy to COR
program for all designed and			1 copy to Govt
developed modules			PM
System specifications for	As Required	Soft copy	1 copy to COR
recompiling and deploying the			1 copy to Govt
software			PM
System Administrator	As Required	Soft copy	1 copy to COR
Standard Operating			1 copy to Govt
Procedures (SOPs)			PM

Section E - Inspection and Acceptance

INSPECTION AND ACCEPTANCE TERMS

Supplies/services will be inspected/accepted at:

CLIN	INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
3001	N/A	N/A	N/A	Government

Section F - Deliveries or Performance

DELIVERY INFORMATION

CLIN	DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
3001	POP 27-MAR-2014 TO 01-DEC-2014	N/A	N/A FOB: Destination	

Section G - Contract Administration Data

ACCOUNTING AND APPROPRIATION DATA