



DEPARTMENT OF THE NAVY
MILITARY SEALIFT COMMAND
471 EAST C STREET
NORFOLK VA 23511-2419

4490
Ser N7/251
15 Apr 25

From: Commander, Military Sealift Command
To: Scott Stearne, Technical Support Specialists and Consultation, LLC
Subj: QUALIFICATION OF TECHNICAL SUPPORT SPECIALISTS AND CONSULTATION, LLC
TO PROVIDE PARTS AND SERVICE SUPPORT FOR MATERIAL HANDLING
EQUIPMENT
Ref: (a) COMSC Instruction 4490.1C

1. Reference (a) establishes Military Sealift Command (MSC) policy and procedures for qualification requirements in the procurement of items critical to safety and the modification, repair and overhaul of those items assigned to Military Sealift Command vessels. The Instruction designates the MSC Engineering Director as the Design Control Activity (DCA) responsible to ensure that the design, production and performance standards are met for ship critical safety items. The instruction further assigns responsibility to the DCA to establish qualification requirements and to qualify and identify vendors that meet the criteria and standards for ship critical safety items.

2. Technical Support Specialists and Consultation, LLC (TSSC) requested consideration for qualification and submitted all required information. An MSC N7 Engineering DCA evaluation team reviewed that information and determined TSSC meets the relevant qualification criteria for parts and service support for forklifts manufactured by Hyster and for service support for Aerial Work Platforms manufactured by Genie and JLG; Munitions Trailers manufactured by Entwhistle; Side Loaders manufactured by Hubtex; Heavy Duty Forklifts manufactured by Wiggins, Kalmar, and LiftKing; and Pallet Jacks manufactured by Westly International and Sroka.

3. TSSC is deemed qualified to provide OEM-equivalent parts and service support on MSC ships for the material handling equipment described above in Paragraph 2. This qualification must be re-evaluated no later than 24 months from the date of this letter. Within its sole discretion, MSC may revoke qualification at any time if TSSC fails to provide quality maintenance and repair services, or if TSSC is unable to sustain the capabilities required in reference (a).

4. The MSC point of contact is Benjamin Hawbaker, ph: (757)341-6211; email: msc_nonoem_qual@us.navy.mil.


Andrew Busk
Engineering Director